



# YOUTH PROGRAM

Grade 5 and up

## SEPTEMBER VACATION CARE 2020

OPEN MON TO FRI 6:30AM- 6:30PM

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

YOUTH PROGRAM



CHILL OUT



INFLATABLES



TIE DYE



MOVIES & MACCAS AT KOSHC



BAKE OFF



GLOW DISCO



MEXICAN FIESTA



PICNIC IN THE PARK



GAME ON



PIZZA & PIXAR



GAME SHOW



PUBLIC HOLIDAY

BOOKINGS ARE ESSENTIAL

WANT TO ENROL?

Website: [www.koshc.net.au](http://www.koshc.net.au)

Email: [reedycreek@koshc.net.au](mailto:reedycreek@koshc.net.au)

Address: 68 Gemvale Road, Reedy Creek QLD 4227



CONTACT NUMBERS

KOSHC Direct Landline: 5522 0544

Trevor's Mobile: 0401 697 013

King's Church: 5593 4233



# YOUTH PROGRAM

Grade 5 and up

## SEPTEMBER VACATION CARE 2020

OPEN MON TO FRI 6:30AM- 6:30PM



### CHILL OUT

FRIDAY 18TH SEPTEMBER

Today we will be kicking back and relaxing before you go back to school!

The girls will be having a pampering session and the boys being boys. We would love to hear all your ideas on what you would love to do today.

**PLEASE PACK:** Lunch, hat and drink bottle



### INFLATABLES

MONDAY 21ST SEPTEMBER

Get excited to see Kings transform into an inflatable world of our own!

You can expect lots of bouncing, laughing and relays with friends! We will have challenges, games and free play amongst the jumping castles.

**PLEASE PACK:** Packed lunch, hat and drink bottle.



### TIE DYE DAY

TUESDAY 22ND SEPTEMBER

DIY TIE DYE TIME!

Get those white clothes out, it's time to dye about. Join us in creating Australia's next best fashion line with the use of your creative minds and skills.

**PLEASE PACK:** White t-shirt or socks, packed lunch, hat and drink bottle.



### MOVIES & MACCAS AT KOSHC

WEDNESDAY 23RD SEPTEMBER

MOVIES IN KINGS AUDITORIUM

Get comfy because we will be ordering in pizza, watching a movie on the big screen in the auditorium.

We can also make our own movies.

**Maccas will be provided for lunch**

**PLEASE PACK:** snacks, hat and drink bottle



### BAKE OFF

THURSDAY 24TH SEPTEMBER

It's time to put your cooking skills to the test! Today is all about creativity, working as a team and learning more about different cuisines!

We hope you're hungry!

**PLEASE PACK:** snacks, hat and drink bottle



### GLOW DISCO

FRIDAY 25TH SEPTEMBER

Party time! We will spend the day doing exciting glow in the dark games, face paint and challenges!

Grab your dancing shoes because we will also have a glow in the dark disco!

**PLEASE PACK:** Packed lunch, hat and drink bottle.



### MEXICAN FESITA

MONDAY 28TH SEPTEMBER

Fiesta, Fiesta! Come dressed up, Mexican style and join the party. We will be making maracas, learning Mexican dances, playing games and making some delicious Taco's for lunch.

**PLEASE COME DRESSED UP IN YOUR BEST MEXICAN COSTUME! PRIZES WILL BE AWARDED!**

**PLEASE PACK:** snacks, hat and drink bottle.



### PICNIC IN THE PARK

TUESDAY 29TH SEPTEMBER

**EXCURSION LOCATION:** Bim'bimba Park, Pimpama

Come and enjoy a picnic at Gainsbough playground in Pimpama and have fun in the sun with games, sports, jumping pillow and time to relax with friends.

Picnic lunch will be provided.

**PLEASE PACK:** snacks, hat and drink bottle



### GAME ON

WEDNESDAY 30TH SEPTEMBER

LETS GO

Today is all about learning new sports and new skills. We will spend the day playing unconventional sports that we may never have played before.

Get your active gear on and get ready to challenge your friends!

**PLEASE PACK:** Packed lunch, hat and drink bottle.



### PIZZA & PIXAR

THURSDAY 1ST OCTOBER

MOVIES IN KINGS AUDITORIUM

Get comfy because we will be ordering in pizza, watching a movie on the big screen in the auditorium.

We can also make our own movies.

**Pizza will be provided for lunch**

**PLEASE PACK:** snacks, hat and drink bottle



### GAME SHOW

FRIDAY 2ND OCTOBER

AND THE WINNER IS...

We will spend the day doing both individual and team challenges that involve contestants skills and commitment.

We will also create our own game shows and get the chance to perform them.

**PLEASE PACK:** Packed lunch, hat and drink bottle.

## PUBLIC HOLIDAY

MONDAY 5TH OCTOBER

**BOOKINGS ARE ESSENTIAL**

WANT TO ENROL?

Website: [www.koshc.net.au](http://www.koshc.net.au)

Email: [reedycreek@koshc.net.au](mailto:reedycreek@koshc.net.au)

Address: 68 Gemvale Road, Reedy Creek QLD 4227



**KING'S**  
CHURCH

CONTACT NUMBERS

KOSHC Direct Landline: 5522 0544

Trevor's Mobile: 0401 697 013

King's Church: 5593 4233





# YOUTH BOOKING FORM

**OPEN MON TO FRI 6:30AM- 6:30PM**

**SEPTEMBER VACATION CARE 2020**

CHILD 1 NAME: \_\_\_\_\_

CHILD 2 NAME: \_\_\_\_\_

CHILD 3 NAME: \_\_\_\_\_

CHILD 4 NAME: \_\_\_\_\_

		CHILD 1	CHILD 2	CHILD 3	CHILD 4
FRIDAY 18TH SEPTEMBER	Chill Out	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MONDAY 21ST SEPTEMBER	Inflatables	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TUESDAY 22ND SEPTEMBER	Tie Dye	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WEDNESDAY 23RD SEPTEMBER	Movies & Maccas at KOSHC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
THURSDAY 24TH SEPTEMBER	Bake Off	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
FRIDAY 25TH SEPTEMBER	Glow Disco	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MONDAY 28TH SEPTEMBER	Mexican Fiesta	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TUESDAY 29TH SEPTEMBER	Picnic in the Park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WEDNESDAY 30TH SEPTEMBER	Game On	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
THURSDAY 1ST OCTOBER	Pizza & Pixar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
FRIDAY 2ND OCTOBER	Game Show	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MONDAY 5TH OCTOBER	PUBLIC HOLIDAY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

I authorise for my child/ren to participate and go on excursions:

PARENT NAME: \_\_\_\_\_

PARENT SIGNATURE: \_\_\_\_\_

No refunds for cancellations or changes will be given unless a medical certificate is supplied or 24 hours notice is received.

Payment is required with your booking to ensure your child's place on the program is confirmed. If payment is not received at the time of booking, your child's booking will not be processed. Please fill in Direct Debit request form and attach it to your child's booking sheet.

Payment is super simple with our new iParent Portal process!

**BOOKINGS ARE ESSENTIAL**

**WANT TO ENROL?**  
 Website: [www.koshc.net.au](http://www.koshc.net.au)  
 Email: [reedycreek@koshc.net.au](mailto:reedycreek@koshc.net.au)  
 Address: 68 Gemvale Road, Reedy Creek QLD 4227



**CONTACT NUMBERS**  
 KOSHC Direct Landline: 5522 0544  
 Trevor's Mobile: 0401 697 013  
 King's Church: 5593 4233

# REEDY CREEK

68 Gemvale Road  
Reedy Creek, QLD 4227

## Parent Information



Effective July 2019

**What We Do** | Creativity, energy, safety and 'teachable moments' are key ingredients of a child's development. We aim to provide recreational play for school-aged children in an environment with the safety of family and the fun of friends. Our team of energetic carers recognise the need for positive role models for children and strive to create experiences with enriching outcomes.

**Our program** | We love to have fun! KOSHC activities include scavenger hunts, cooking challenges, arts & crafts, messy games, outdoor games, international fiestas and much more! Our excursions are to tried & proved locations that are always eagerly anticipated, often creating a desire for the kids to not miss out.

**Age groups** | We offer combined care for primary school-aged children (prep – grade 6).

<b>Opening Hours</b>	<b>Before School Care:</b>	6:30am to 9:00am Monday to Friday
	<b>After School Care:</b>	2:45pm to 6:30pm Monday to Friday
	<b>Vacation Care:</b>	6:30am to 6:30pm Monday to Friday

<b>Cost to Parents</b>	<b>Before School Care:</b>	\$13 per permanent booking or casual booking \$15
	<b>After School Care:</b>	\$22 per permanent booking or casual booking \$27
	<b>Vacation Care:</b>	\$60 Centre day / Excursion day \$77

**Transportation** | Children who attend Clover Hill State School are collected from the school by a King's Christian Centre vehicle Mitsubishi Pajero Sport or Toyota Coasta Bus. Your child will be collected from Clover Hill at 3pm and will arrive back at Kings Christian Centre at 3:30pm. During the school holidays children are transported using Kings Christian College buses.

*Please note: Not all buses have seat belts*

**Contact Us** | Parents are most welcome to inquire about our daily activities, staffing, centre philosophy, policy and formative learning outcomes. Complaints and feedback can be made to the following contact details.

Call Trevor Nicholson or Rachel Joyce (Nominated Supervisor) on PH: (07) 5593 4233  
MB: 0401 697 013

Email: [reedycreek@koshc.net.au](mailto:reedycreek@koshc.net.au)

**Licensing** | KOSHC is fully licensed under the Education & Care services National Law Act, 2010 and Regulation 2011 and complies with the Act's program and staffing requirements. Staff profiles, weekly activity timetables and licensing certificates are on display at the centre or on request.

**Provider Approval Name:** KING'S CHRISTIAN CENTRE INCORPORATED

**Provider Approval Number:** PR-00000658

**Date Approval Granted:** 01/01/2012

**Service Name:** KING'S OUTSIDE SCHOOL HOURS CARE

**Service Approval Number:** SE-00001223

**Service Approval Granted:** 1 September 2013

**Service Conditions:** Approved Places 60

**Regulatory Authority:** Department of Education Training & Employment

**Early Childhood Education & Care:** Call: 5656 6677 Email: [southeastregion.ecec@qed.qld.gov.au](mailto:southeastregion.ecec@qed.qld.gov.au)

Effective July 2019





ABN: 17 349 353 404 PH: 1800 827 234  
DIRECT DEBIT REQUEST - DIRECT DEBIT

Business:	<input type="text" value="King's Church Ltd"/>	ABN/ACN:	<input type="text" value="96286404678"/>
Service:	<input type="text" value="King's Outside School Hours Care"/>		
*Surname:	<input type="text"/>	*First Name:	<input type="text"/>
*Mobile Phone:	<input type="text"/>	Customer Reference:	<input type="text"/>
*Email:	<input type="text"/>		
*Address:	<input type="text"/>		

\* indicates a mandatory field.

**Debit from Bank, Building Society or Credit Union Account**

Financial Institution:	<input type="text"/>	Branch:	<input type="text"/>
BSB Number:	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>		
Account Number:	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>		
Account Holder Name(s):	<input type="text"/>		

I/We authorise **NumeroPro Pty Ltd ATF The Kidsoft Unit Trust** ABN 17 349 353 404 to debit my/our account at the Financial Institution identified above through the Bulk Clearing System (BECS) in accordance with the Payment details stated above and as per the **NumeroPro Pty Ltd ATF The Kidsoft Unit Trust** DDR Service Agreement (Ver 3.0) provided.

**Failed Transaction Fee: \$4.00**

By signing and/or providing us with a valid instruction in respect to your Direct Debit Request, you have understood and agreed to the terms and conditions governing the debit arrangements between you and **NumeroPro Pty Ltd ATF The Kidsoft Unit Trust** as set out in this Request and in your Direct Debit Request Service Agreement.

Signature(s) of Nominated Account Holder

Date

Date

Office Use Only	Received Date:	Reference No:	Ver 1.0	<b>COMPLETE USING BLACK INK ONLY</b>
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## DIRECT DEBIT REQUEST SERVICE AGREEMENT - DIRECT DEBIT

The following is your Direct Debit Service Agreement with NumeroPro Pty Ltd ATF The Kidsoft Unit Trust APCA ID 424700 ABN 17 349 353 404. The agreement is designed to explain what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you as your Direct Debit Provider. We recommend you keep this agreement in a safe place for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR form.

### Definitions

- a) **account** means the account held at *your financial institution* from which we are authorised to arrange for funds to be debited.
- b) **agreement** means this Direct Debit Request Service Agreement between *you* and *us*.
- c) **Business** means the "business" as referred to on the DDR form.
- d) **banking day** means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.
- e) **debit day** means the day that payment by *you* to *us* is due.
- f) **debit payment** means a particular transaction where a debit is made.
- g) **direct debit request** means the Direct Debit Request between *us* and *you*.
- h) **us** or **we** means **NumeroPro**, (the Debit User) *you* have authorised by signing a *direct debit request*.
- i) **variable** means the *balance due* as and when the debit arrangement is set to run.
- j) **you** means the customer who signed the *Direct Debit Request*.
- k) **your financial institution** means the financial institution nominated by *you* on the DDR at which the *account* is maintained.
- l) **Sponsor Bank** means the bank sponsoring NumeroPro Pty Ltd ATF The Kidsoft Unit Trust as a debit user in the direct debit system.

I/We hereby authorise NumeroPro Pty Ltd ATF The Kidsoft Unit Trust ABN 17 349 353 404 (herein referred to as "NumeroPro") to make periodic debits on behalf of the "Business" as indicated on the front of this Direct Debit Request (herein referred to as the "Business").

I/We acknowledge that NumeroPro is acting as a Direct Debit Agent for the Business and that NumeroPro does not provide any goods or services and has no express or implied liability in regards to the goods and services provided by the Business or the terms and conditions of any agreement that I/we have with the Business. I/We acknowledge that the debit amount will be debited from my/our account according to the terms and conditions of my/our agreement with the Business. I/We acknowledge that bank account and/or credit card details have been verified against a recent bank statement to ensure accuracy of the details provided and will contact my/our financial institution if I/we are uncertain of the accuracy of these details.

### Debiting your account

*You* should refer to the *Direct Debit Request* and this *agreement* for the terms of the arrangement between *us* and *you*. We will only arrange for funds to be debited from *your account* as authorised in the *Direct Debit Request*.

If the debit day falls on a day that is not a banking day, we may direct your financial institution to debit your account on the following banking day. If you are unsure about which day your account has or will be debited you should ask your financial institution.

### Amendments by us

We may vary any details of this *agreement* or a *Direct Debit Request* at any time by giving *you* at least fourteen **(14) days** written notice.

### Amendments by you

*You* may change, stop or defer a debit payment, or terminate this agreement by providing us with at least fourteen **(14) days** notification by writing to: PO Box 1298, Broadbeach QLD 4218 or by telephoning us on 1800 827 234 during business hours or arranging it through your own financial institution.

### Your obligations

It is *your* responsibility to ensure that there are sufficient clear funds available in *your account* to allow a *debit payment* to be made in accordance with the *Direct Debit Request*.

If there are insufficient clear funds in *your account* to meet a *debit payment*:

- a) *you* may be charged a fee and/or interest by *your financial institution*;
- b) *you* may also incur fees or charges imposed or incurred by *us*; and
- c) *you* must arrange for the *debit payment* to be made by another method or arrange for sufficient clear funds to be in *your account* by an agreed time so that we can process the *debit payment*.

*You* should check *your account* statement to verify that the amounts debited from *your account* are correct.

## DIRECT DEBIT REQUEST SERVICE AGREEMENT - DIRECT DEBIT

If NumeroPro is liable to pay goods and services tax ("GST") on a supply made in connection with this *agreement*, then *you* agree to pay NumeroPro on demand an amount equal to the consideration payable for the supply multiplied by the prevailing GST rate.

I/We acknowledge that there may be a delay in processing if:-

- a) there is a public or bank holiday on the day, or any day after the debit date; or
- b) a payment request is received by NumeroPro on a day that is not a banking business day; or
- c) a payment request is received after normal NumeroPro cut off times, being 4:00pm Queensland time, Monday to Friday. Any payments that fall due on any of the above will be processed on the next business day.

### Dispute

If you believe that there has been an error in debiting *your account*, *you* should notify us directly on 1800 827 234 and confirm that notice in writing with us as soon as possible so that we can resolve your query more quickly. Alternatively you can take it up with your financial institution direct. If we conclude as a result of our investigations that *your account* has been incorrectly debited we will respond to *your* query by arranging for *your financial institution* to adjust *your* account (including interest and charges) accordingly. We will also notify you in writing of the amount by which *your account* has been adjusted. If we conclude as a result of our investigations that *your account* has not been incorrectly debited we will respond to *your* query by providing *you* with reasons and any evidence for this finding in writing.

### Accounts

*You* should check:

- a) with *your financial institution* whether direct debiting is available from *your account* as direct debiting is not available on all accounts offered by financial institutions. *Direct Debit, through BECS, is not available on all accounts.*
- b) *your* account details which *you* have provided to *us* are correct by checking them against a recent *account* statement; and
- c) with *your financial institution* before completing the *Direct Debit Request* if *you* have any queries about how to complete the *Direct Debit Request*.

### Confidentiality

We will keep any information (including *your account* details) in *your Direct Debit Request* confidential. We will make reasonable efforts to keep any such information that we have about *you* secure and to ensure that any of *our* employees or agents who have access to information about *you* do not make any unauthorised use, modification, reproduction or disclosure of that information. Further information relating to NumeroPro's Privacy Policy can be found at <https://app.kidssoft.com.au/terms/PrivacyPolicy.pdf>

We will only disclose information that we have about *you*:

- a) to the extent specifically required by law; or
- b) for the purposes of this *agreement* (including disclosing information in connection with any query or claim).
- c) if the *Sponsor Bank* requests such information to be provided in the event of a claim or relating to an incorrect or wrongful debit



ABN: 17 349 353 404 PH: 1800 827 234  
**DIRECT DEBIT REQUEST - CREDIT CARD**

Business:	<input type="text" value="King's Church Ltd"/>	ABN/ACN:	<input type="text" value="96286404678"/>
Service:	<input type="text" value="King's Outside School Hours Care"/>		
*Surname:	<input type="text"/>	*First Name:	<input type="text"/>
*Mobile Phone:	<input type="text"/>	Customer Reference:	<input type="text"/>
*Email:	<input type="text"/>		
*Address:	<input type="text"/>		

\* indicates a mandatory field.

**Debit from Credit Card**

<input type="checkbox"/>	VISA	<input type="checkbox"/>	MasterCard
Card Number:	<input type="text"/>	<input type="text"/>	<input type="text"/>
Expiry Date:	<input type="text" value="M"/>	<input type="text" value="M"/>	<input type="text" value="Y"/>
Card Holder's Name:	<input type="text"/>		

By Signing this form, I/we authorise **NumeroPro Pty Ltd ATF The Kidsoft Unit Trust**, acting on behalf of the Business, to debit payments from my specified credit card above, and I/we acknowledge that **NumeroPro Pty Ltd ATF The Kidsoft Unit Trust** will appear as the business name on my credit card statement. Furthermore, I/we agree to reimburse **NumeroPro Pty Ltd ATF The Kidsoft Unit Trust** for any successful claims made by the Card Holder through their financial institution against **NumeroPro Pty Ltd ATF The Kidsoft Unit Trust**

This Authorisation is to remain in force in accordance with the terms and conditions on this Direct Debit Request, the provided NumeroPro Pty Ltd ATF The Kidsoft Unit Trust DDR Service Agreement, and I/we have read and understood the same.

Signature(s) of Nominated Account Holder/Credit Card Holder

Date

Office Use Only	Received Date:	Reference No:	Ver 1.0	<b>COMPLETE USING BLACK INK ONLY</b>
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## DIRECT DEBIT REQUEST SERVICE AGREEMENT - CREDIT CARD

The following is your Direct Debit Service Agreement with NumeroPro Pty Ltd ATF The Kidsoft Unit Trust ABN 17 349 353 404. The agreement is designed to explain what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you as your Direct Debit Provider. We recommend you keep this agreement in a safe place for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR form.

### Definitions

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- h) **us** or **we** means **NumeroPro**, (the Debit User) *you* have authorised by signing a *direct debit request*.
- i) **variable** means the *balance due* as and when the debit arrangement is set to run.
- j) **you** means the customer who signed the *Direct Debit Request*.
- k) **your financial institution** means the financial institution nominated by *you* on the DDR at which the *account* is maintained.

I/We hereby authorise NumeroPro Pty Ltd ATF The Kidsoft Unit Trust ABN 17 349 353 404 (herein referred to as "NumeroPro") to make periodic debits on behalf of the "Business" as indicated on the front of this Direct Debit Request (herein referred to as the "Business").

I/We acknowledge that NumeroPro is acting as a Direct Debit Agent for the Business and that NumeroPro does not provide any goods or services and has no express or implied liability in regards to the goods and services provided by the Business or the terms and conditions of any agreement that I/we have with the Business. I/We acknowledge that the debit amount will be debited from my/our account according to the terms and conditions of my/our agreement with the Business. I/We acknowledge that bank account and/or credit card details have been verified against a recent bank statement to ensure accuracy of the details provided and will contact my/our financial institution if I/we are uncertain of the accuracy of these details.

### Debiting your account

By signing a *Direct Debit Request*, you have authorised *us* to arrange for funds (these amounts may vary upon instructions from the Business) to be debited from *your account*. You should refer to the *Direct Debit Request* and this agreement for the terms of the arrangement between *us* and *you*. We will only arrange for funds to be debited from *your account* as authorised in the *Direct Debit Request*.

If the debit day falls on a day that is not a banking day, we may direct your financial institution to debit your account on the following banking day. If you are unsure about which day your account has or will be debited you should ask your financial institution. I/We acknowledge that any request by me/us to stop or cancel the debit arrangements will be directed to the Business. I/We acknowledge that any disputed debit payments will be directed to the Business and/or NumeroPro. If no resolution is forthcoming, I/we agree to contact my/our financial institution. I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, a failed payment fee is payable. I/We will also be responsible for any fees and charges applied by my financial institution and collection fees, including and not limited to any solicitor fees and collection agent fees appointed by NumeroPro. I/We authorise NumeroPro to attempt to re-process any unsuccessful payments as advised by the Business. I/We acknowledge that if specified by the Business, a setup, variation, SMS or processing fees may apply as instructed by the Business.

### Amendments by us

We may vary any details of this *agreement* or a *Direct Debit Request* at any time by giving *you* at least fourteen **(14) days** written notice.

### Amendments by you

You may change, stop or defer a debit payment, or terminate this agreement by providing us with at least fourteen **(14) days** notification by writing to: PO Box 1298, Broadbeach QLD 4218 or by telephoning us on 1800 827 234 during business hours or arranging it through your own financial institution.

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- a) *you* may be charged a fee and/or interest by *your financial institution*;
- b) *you* may also incur fees or charges imposed or incurred by *us*; and
- c) *you* must arrange for the *debit payment* to be made by another method or arrange for sufficient clear funds to be in *your account* by an agreed time so that we can process the *debit payment*.

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- a) with *your financial institution* whether direct debiting is available from *your account* as direct debiting is not available on all accounts offered by financial institutions.
- b) *your* account details which *you* have provided to *us* are correct by checking them against a recent *account* statement; and
- c) with *your financial institution* before completing the *Direct Debit Request* if *you* have any queries about how to complete the *Direct Debit Request*.

### **Confidentiality**

We will keep any information (including *your account* details) in *your Direct Debit Request* confidential. We will make reasonable efforts to keep any such information that we have about *you* secure and to ensure that any of *our* employees or agents who have access to information about *you* do not make any unauthorised use, modification, reproduction or disclosure of that information. Further information relating to NumeroPro's Privacy Policy can be found at <https://app.kidssoft.com.au/terms/PrivacyPolicy.pdf>

We will only disclose information that we have about *you*:

- a) to the extent specifically required by law; or
- b) for the purposes of this *agreement* (including disclosing information in connection with any query or claim).

### **Credit Card Payments**

I/We acknowledge that "Business" will appear as the merchant for all payments from my/our credit card. I/We acknowledge and agree that NumeroPro will not be held liable for any disputed transactions resulting in the non-supply of goods and/or services and that all disputes will be directed to the Business as NumeroPro is acting as a 3rd party payment provider. I/We acknowledge and agree that in the event that a claim is made, NumeroPro will not be liable for the refund of any funds and agree to reimburse NumeroPro for any successful claims made by the Card Holder through their financial institution against NumeroPro. Credit Card Fees are a minimum of the Transaction Fee or the Credit Card Fee whichever is greater. I/We authorise:

- a) NumeroPro to verify details of my/our account with my/our financial institution; and
- b) My/our financial institution to release information allowing NumeroPro to verify my/our account details.